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User's Manual

Project name: TrueLoaded

Module: Configuration

Section: Email Options

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o s C o m m e r c e m o d u l e s
I n t e g r a t i o n w i t h E R P s y s t e m s
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Introduction

From the Admin Panel > Configuration > Email Options section you can set up the options available to control how the emails are sent to the customers.

Updating E-Mail Transport Method

1. Go to the Admin Panel and click the **Configuration** link.
2. Then, select the **E-Mail Options** item.
3. Since the **E-Mail Transport Method** item is highlighted, click the **Edit** button on the right.

	Title	Value	Action	E-Mail Transport Method
Administrator	E-Mail Transport Method	sendmail	▶	<input type="button" value="edit"/>
Configuration	E-Mail Linefeeds	LF	ⓘ	Defines if this server uses a local connection to sendmail or uses an SMTP connection via TCP/IP. Servers running on Windows and MacOS should change this setting to SMTP. Date Added: 07/17/2003
My Store	Use MIME HTML When Sending Emails	true	ⓘ	
Rechnungen	Verify E-Mail Addresses Through DNS	false	ⓘ	
Minimum Values	Send E-Mails	true	ⓘ	

*Note: osCommerce is able to send emails containing HTML to the customer. If the webserver is a Windows server, use **smtp**, and if the webserver is unix based, use **sendmail**.*

- To define server's local connection for sending mail, tick the **Sendmail** button.
 - To define server's SMPT connection via TCP/IP for sending mail, tick the **SmtP** button.
4. Click the **Update** button.

Note: To ensure the correct functioning of the emails to be sent to the customers, the following settings need to be set:

- E-Mail Transport Method = SMTP
- E-Mail Linefeeds = CRLF

Updating E-Mail Line-Feeds

1. From the Admin Panel click the **Configuration** link and select the **E-Mail Options** item.
2. Select the **E-Mail Line-Feeds** item in the grid and click the **Edit** button.

Configuration :: E-Mail Options

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Title	Value	Action	E-Mail Linefeeds
E-Mail Transport Method	sendmail	(i)	<input type="button" value="edit"/> Defines the character sequence used to separate mail headers. Date Added: 07/17/2003
E-Mail Linefeeds	LF	(▶)	
Use MIME HTML When Sending Emails	true	(i)	
Verify E-Mail Addresses Through DNS	false	(i)	
Send E-Mails	true	(i)	

Email Linefeeds defines the character sequence used to separate mail headers. Unix/Linux uses LF alone to separate lines (new line character), but Windows uses a combination of CR & LF (CRLF Line feed).

- To define Line-Feed character sequence to separate mail headers, tick the **LF** button.
 - To define Carriage Return Line Feed character sequence to separate mail headers, click the **CRLF** button.
3. Click the **Update** button.

Updating Use MIME HTML When Sending Emails

1. From the Admin Panel click the **Configuration** link and select the **E-Mail Options** item.
2. Select the **Use MIME HTML When Sending Emails** item in the grid and click the **Edit** button on the right.

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Title	Value	Action	Use MIME HTML When Sending Emails
E-Mail Transport Method	sendmail	(i)	<input type="button" value="edit"/> Send e-mails in HTML format Date Added: 07/17/2003
E-Mail Linefeeds	LF	(i)	
Use MIME HTML When Sending Emails	true	(▶)	
Verify E-Mail Addresses Through DNS	false	(i)	
Send E-Mails	true	(i)	

Sending MIME type determines the content of mail like txt/html, txt/xml, etc.

- To set up sending e-mails in HTML format, tick the **True** button
 - To set up sending e-mails in pure text format, tick the **False** button.
3. Click the **Update** button.

Updating Verify E-Mail Address Through DNS

1. From the Admin Panel click the **Configuration** link and select the **E-Mail Options** item.
2. Select the **Verify E-Mail Address Through DNS** item in the grid and click the **Edit** button on the right.

Title	Value	Action	Verify E-Mail Address Through DNS
E-Mail Transport Method	sendmail		 Verify e-mail address through a DNS server
E-Mail Linefeeds	LF		
Use MIME HTML When Sending Emails	true		
Verify E-Mail Addresses Through DNS	false		
Send E-Mails	true		

osCommerce is able to verify email addresses by contacting the name server for a domain to ensure that it is setup to receive emails. This gives a good check to ensure invalid email addresses can't be entered.

Since all the email addresses contain the domain name (@domain.com), the existence of the domain name can be verified to make sure to some extent that the email ID given by the user is valid. This is done through 'nslookup' command; however, this may not work on Windows so keep it false on Windows based servers.

- To set up verifying e-mail address through DNS server, tick the **True** button.
 - Tick the **False** button if you do not want to verify e-mail address through DNS server.
3. Click the **Update** button.

Updating Send E-Mails

1. From the Admin Panel click the **Configuration** link and select the **E-Mail Options** item.
2. Select the **Send E-Mails** item in the grid and click the **Edit** button on the right.



The screenshot shows the 'Configuration :: E-Mail Options' page in osCommerce. The page has a header with 'osCommerce | Catalog | Admin | Logoff' and a navigation bar with 'Send E-Mails' highlighted. Below the navigation bar is a table with columns 'Title', 'Value', 'Action', and 'Send E-Mails'. The 'Send E-Mails' column contains an 'edit' button, which is highlighted with a red arrow. The 'Send E-Mails' row is also highlighted with a red box. The table contains the following data:

Title	Value	Action	Send E-Mails
E-Mail Transport Method	sendmail	ⓘ	<input type="button" value="edit"/>
E-Mail Linefeeds	LF	ⓘ	
Use MIME HTML When Sending Emails	true	ⓘ	Send out e-mails
Verify E-Mail Addresses Through DNS	false	ⓘ	Date Added: 07/17/2003 Last Modified: 11/02/2003
Send E-Mails	true	▶	

It is possible to disable sending out of all emails to the customer. This is useful during the development and testing phases.

- Tick the **True** button to send emails to the customers when they register or checkout after purchasing.
 - Tick the **False** button to disable the sending of emails to customers.
3. Click the **Update** button.